



**Re: Notification of change:  
Certificate of Analysis (CoA) template  
Safety Data Sheet (SDS) template  
Invoice and Delivery note templates  
Label template**

December, 2017

Dear Customer,

Over the past few months, we have provided updates on the progress we have made to integrate Dow Corning's business into the broader structure of The Dow Chemical Company. Among others the integration activities include the merging of our SAP/enterprise resource planning (ERP) systems.

Since The Dow Chemical Company's merger with DuPont was completed additional details have been announced regarding our products and how they now align with the Materials Science and Specialty Products Divisions through a re-alignment of the portfolios. This re-alignment did not affect the first phase of the IT infrastructure integration with The Dow Chemical Company which took place early November as planned in Europe. The second phase of this integration concerning the rest of the world is planned early February 2018.

The re-alignment and the merging of the ERP system has resulted in a few minor changes that do not affect the product composition, performance or specification but does impact the format of certain text, documents and labels. The minor changes are indicated in the content of this communication.

As a reminder there will not be any Brand changes in the near future however the DOW CORNING brand name will now be qualified as a trademark <sup>TM</sup> and not as registered <sup>®</sup>. The product name format will be modified from all upper case letters to upper and lower case.



### **Certificates of Analysis (CoA):**

This first part of the IT integration results in **Certificates of Analysis (CoA)** being now issued from The Dow Chemical Company SAP/enterprise resource planning system for the products manufactured in Europe or imported from outside Europe but shipped through one European logistic center. There is no change in our product specifications, however, the layout of the CoA will look different and the information included will be formatted differently. You should also notice that the Dow Corning logo is replaced with The Dow Chemical Company logo. Please find attached to this letter (annex 1) an example of the new certificate of analysis specific to the healthcare business. Please refer to this example as a template in your internal documentation for future deliveries as it might apply to the products sold to your company. As of February 2018, all of our CoA's documents will be issued in this new format.

### **Safety Data Sheets (SDS):**

In the same way, a transition period for Safety Data Sheets (SDS) will occur between November 2017 and February 2018. During this period, it is possible that customers will receive a SDS for certain products from The Dow Chemical Company system and for other products from the Dow Corning system. From February 2018, all safety data sheet will be issued from The Dow Chemical Company system.

The following link gives you more details about the expected changes: [Safety Data Sheets changes](#).

When coming from The Dow Chemical Company system, Section 1 of the SDS will reflect The Dow Chemical Company related information (Emergency phone number, customer information service contact, supplier's details). While it may be presented differently and using different wording the safety information content will remain unchanged in the other sections of the SDS.

However should some safety information or classification change be required a notification of change, prior to SDS release, will be completed on a case by case basis. Please find attached to this letter (annex 2) one example of the new SDS template (Section 1)

### **Labels:**

Labels of products manufactured in Europe are now issued from The Dow Chemical Company SAP/enterprise resource planning system and have already adopted a new template. Labels of products manufactured in the rest of the world will adopt The Dow Chemical Company format from February 2018.

The label information content will be formatted differently in this new template.

However please note that Volatile Organic Compound (VOC), NFPA safety information content and Formaldehyde information will no longer be displayed. This information is however available in the Safety Data Sheet of the product. Also, please note the new name of the manufacturing legal entity displayed on the label.



When a product manufactured in the US is shipped to Europe, the Dow Corning label currently displays both the USA and the European product labelling information. When issued from The Dow Chemical Company system you will notice two labels. One complete label including the US labelling information as well as additional safety warning and a second label containing exclusively the European labelling information. An example of the new label (US and additional label) is given in Annex 3 in comparison with the current template.

Please note that during this period there will be products that carry the previous label until the stock of those products is finished.

**Order acknowledgments, invoices and delivery notes:**

In the same way, you will notice a change of template for order acknowledgments, invoices and delivery notes for orders entered from Europe.

You can find examples of the new templates for these documents at the following link [Example Documents Library](#) from our [integration information center](#) webpage.

These modifications of templates will also be implemented for orders entered from the rest of the world as of February 2018.

Additional generic examples of Certificate of Analysis and Safety Data Sheet (section 1) can also be found following the same link.

As the integration is progressing we will continue to keep you updated, but please do not hesitate to reach out to us with any additional questions or concerns you may have. You may also find answers to your questions via the [integration information center](#).

Do not hesitate to reach your vendor key contact directly should you need to discuss this communication further.

Best Regards,

A handwritten signature in black ink, appearing to read "Sabine Springael".

Sabine Springael

Global Healthcare Steward

A handwritten signature in black ink, appearing to read "Gary Lord".

Gary Lord


Global Strategic Marketing



DOW CORNING


Annex 1 : Certificate of Analysis (CoA) example of new template

Date 2017-11-17 (YYYY-MM-DD) Time 11:31:18 (Greenwich Mean Time) Page 1 of 2

 DOW FRANCE S.A.S.		customer name and address		
<b>Certificate of Analysis</b> Product Number 00004103807 Product Name DOW CORNING <sup>SM</sup> Pharma Advanced Pump Tubing Delivery No. 811460917 / 000010 Order Number 107249105 Shipping Units 3.000 CAR Date Shipped 2017-11-09 (YYYY-MM-DD) Shipment No. 30796640		<b>Customer Information</b> Ship From: Wilrijk DPS WHSE Wilrijk Flemish Region, Belgium Customer Name customer code Customer PO number 12345 Customer Product Code 6789 Container ID Q-AFH-221 Vehicle# LV5858 Specification Number 000000841449		
Batch Number 0009265817 Expiration Date Manufacturing Date 2017-08-15 (YYYY-MM-DD) Quantity 3.000 CAR Net Weight 1.050 KG Packaging Information 2.40MMX5.60MM FT Manufacturing Plant Hemlock DPS Manufacturer Address 1635 N. Gleaner Road HEMLOCK Michigan 48626 Country of Origin US Country of Origin Name United States				
<b>Test</b>	<b>Unit</b>	<b>Lower Limit</b>	<b>Upper Limit</b>	<b>Value</b>
Tensile Strength Break (Tubing)	lb/in2	900	-	1307
Elongation Tubing	%	400	-	641
Tensile Strength Break (Tubing)	lb/in2	900	-	1307
Elongation Tubing	%	400	-	641
Inprocess Inspection	-	-	-	Pass
Modulus 200 percent	lb/in2	300	-	446
In Process Inspection Pharma 50 Std or SFC Tubing	-	-	-	Pass
"PRODUCT QUALIFICATION RECORDS FOR THIS MATERIAL CONTAIN DOCUMENTATION SUPPORTING THAT IT WILL MEET THE REQUIREMENTS OF USP < 87 > , < 88 > , USP CLASS VI AND EP SECTION 3.1.9. THIS TUBING PRODUCT IS MADE WITH PLATINUM CATALYZED SILICONE."				



Date 2017-11-17 (YYYY-MM-DD) Time 11:31:18 (Greenwich Mean Time) Page 2 of 2

 DOW FRANCE S.A.S.	customer name and address  Ship From: Wilrijk DPS WHSE Wilrijk Flemish Region, Belgium
<p><i>Laura R Kilbride</i></p> Laura Kilbride Quality Manager  For inquiries please contact Customer Service or local sales ©™ Trademark of The Dow Chemical Company ("Dow") or an affiliated company of Dow	



DOW CORNING

## Annex 2 : template changes examples (section 1, 3)

New template: US Safety data sheet section 1

### SAFETY DATA SHEET

#### DOW CORNING™ QP1-250 Liquid Silicone Rubber Part A



Version	Revision Date:	SDS Number:	Date of last issue: 05/18/2017
4.0	10/23/2017	632275-00010	Date of first issue: 10/14/2014

#### SECTION 1. IDENTIFICATION

Product name : DOW CORNING™ QP1-250 Liquid Silicone Rubber Part A

Product code : 04120515

##### Manufacturer or supplier's details

Company Identification : THE DOW CHEMICAL COMPANY  
2030 WILLARD H DOW CENTER  
MIDLAND MI 48674-0000  
UNITED STATES

Telephone : 800-258-2436

24-Hour Emergency Contact : Chemtrec +1 800-424-9300

Local Emergency Number : 800-424-9300

E-mail address : SDSQuestion@dow.com

##### Recommended use of the chemical and restrictions on use

Recommended use : Polymer  
Intermediate

Former template : US Safety data sheet section 1

### SAFETY DATA SHEET

#### DOW CORNING(R) QP1-250 LIQUID SILICONE RUBBER PART A (PART A information is below)

DOW CORNING

Version	Revision Date:	SDS Number:	Date of last issue: 11/09/2016
3.2	05/18/2017	632275-00009	Date of first issue: 10/14/2014

#### SECTION 1. IDENTIFICATION

Product name : DOW CORNING(R) QP1-250 LIQUID SILICONE RUBBER PART A (PART A information is below)

Product code : 00000000004118198

##### Manufacturer or supplier's details

Company name of supplier : Dow Corning Corporation

Address : South Saginaw Road  
Midland Michigan 48686

PO box : 65091

Telephone : (989) 496-6000

Emergency telephone : 24 Hour Emergency Telephone : (989) 496-5900  
CHEMTREC : (800) 424-9300

##### Recommended use of the chemical and restrictions on use

Recommended use : Polymer  
Intermediate



### Annex 3 : Label template change

Former template

## Simethicone Emulsion USP

**DOW CORNING®**  
**7-9245**  
**30% SIMETHICONE EMULSION USP**

**LOT: 0009475494**

DOM: 17-NOV-2017  
EXP. DATE: 27-OCT-2021  
NET: 200 KG

AVOID FREEZING

**USA**  
**Warning**  
Suspected of Damaging Fertility.  
Obtain special instructions before use. Do not handle until all safety precautions have been read and understood. Wear protective gloves/ protective clothing/ eye protection/ face protection. If exposed or concerned: Get medical advice/ attention. Store locked up. Dispose of contents/ container to an approved waste disposal plant.  
For additional information, see Safety Data Sheet (SDS) for this material.  
Not intended for commercial use in TSCA applications; use in TSCA applications is the R&D only.  
NFPA: Health 0, Flammability 1, Instability 0, Special Hazards None  
Contains: Water - 7732-18-5; Dimethylsiloxane, dimethylsiloxane-crosslinked - 63148-62-9; Polyethylene glycol stearate - 9004-99-3; Glycolates, C14-18 mono- and di- / 67701-33-1; Polyethylene glycol / 25322-68-3; Decamethylcyclopentasiloxane - 556-67-2; Decamethylcyclopentasiloxane - 541-02-6; Dimethylsiloxane reaction with silica - 61742-90-7. VOC Content: 0 g/l.

Caution: for further manufacturing, processing, and repacking.

**GB** Not a hazardous substance or mixture according to Regulation (EC) No. 1272/2008. Safety data sheet available on request.  
**DE** Kein gefährlicher Stoff oder gefährliches Gemisch gemäß der Verordnung (EG) Nr. 1272/2008. Sicherheitsdatenblatt auf Anfrage erhältlich.  
**FR** N'est pas une substance ni un mélange dangereux conformément au règlement (CE) No. 1272/2008. Fiche de données de sécurité disponible sur demande.  
**IT** Sostanza o miscela non pericolosa secondo la regolamentazione (CE) N. 1272/2008. Scheda dati di sicurezza disponibile su richiesta.  
**ES** No es una sustancia o mezcla peligrosa de acuerdo con el Reglamento (CE) No. 1272/2008. Puede solicitarse la ficha de datos de seguridad.

STORAGE: If freezing occurs, product performance should not be diminished. Completely thaw and thoroughly mix before using.

Max. 35 °C  
Min. 2 °C

Origin: USA for contents

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DOW CORNING CORPORATION, MIDLAND, MI 48866 U.S.A. (800) 441-4888  
EU IMPORTER: Dow Corning Europe S.p.A., Via Isola d'Orto, 10 20138 Sesto San Giovanni, Italy  
Dow Corning, Barry S.E. 2010, Tel. +44 (0)1223 800000; Dow Corning, (Frankfurt) 200, Tel. +49 (0)228 8000000

ORDER NUMBER  
(930)

MATERIAL NUMBER  
(210)273238

BATCH NUMBER  
(30000)975494

DEV  
(30000)

Container: 1

USP STATUS: This product meets the requirements of the current United States Pharmacopeia Monograph for Simethicone Emulsion.

IMPORT/NOTICE: Dow Corning neither represents nor tests this material for specific medical device or pharmaceutical applications. Purchaser is fully responsible to determine end-use suitability. NOT FOR HUMAN INJECTION!

New template

## Simethicone Emulsion USP

**DOW CORNING™ 7-9245 30% Simethicone Emulsion USP**

Not regulated for transport

**WARNING**  
Contains: Water / 7732-18-5; Siloxanes and silicones, dimethyl / 63148-62-9; Poly(oxy-1,2-ethanediyl), -alpha-(1-oxooctadecyl)-omega-hydroxy / 9004-99-3; Glycolates, C14-18 mono- and di- / 67701-33-1; Polyethylene glycol / 25322-68-3; Octamethyl Cyclotetrasiloxane / 556-67-2; Decamethylcyclopentasiloxane / 541-02-6; Methylated silica / 67762-90-7  
Hazards: Suspected of damaging fertility. Prevention: Obtain special instructions before use. Do not handle until all safety precautions have been read and understood. Wear protective gloves/ protective clothing/ eye protection/ face protection. Response: If exposed or concerned: Get medical advice/ attention. Storage: Store locked up. Disposal: Dispose of contents/ container to an approved waste disposal plant. Supplemental information If freezing occurs, product performance should not be diminished. Completely thaw and thoroughly mix before using. Storage temperature 5 - 32 °C / 41 - 90 °F Caution: for further manufacturing, processing, and repacking. USP STATUS: This product meets the requirements of the current United States Pharmacopeia Monograph for Simethicone Emulsion. Made in: United States Refer to the Safety Data Sheet before use.

GMD: **02755238**

Batch No.: **0009475494**

NET: 440.92 lb / 200 KG

Manufacture Date: 2018.01.02  
Expiration Date: 2021.12.12  
(See lot no. YYYYMMDD)

DOW SILICONES CORPORATION  
2200 WEST SALZBURG ROAD  
AUBURN MI 48611-0000  
Emergency Phone Number:  
800-424-9300

IMPORTANT NOTICE: Dow Chemical neither represents nor tests this material for specific medical device or pharmaceutical applications. Purchaser is fully responsible to determine end-use suitability. NOT FOR HUMAN INJECTION!

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V.1. (Revision 01/2018)



DOW CORNING

New supplemental label template - European classification example. The number of languages present on the label may vary depending on the size of the label.

**DOW CORNING™ 7-9245 30% Simethicone Emulsion USP**

**EN** Not a hazardous substance or mixture. Supplemental information Safety data sheet available on request. If freezing occurs, product performance should not be diminished. Completely thaw and thoroughly mix before using.; Storage temperature 5 - 32 °C - Made in: United States **FR** Pas une substance ni un mélange dangereux. Information supplémentaire Fiche de données de sécurité disponible sur demande. En cas de gel, la performance du produit ne doit pas être diminuée. Décongeler complètement et bien mélanger avant l'utilisation.; Température de stockage 5 - 32 °C - Fabrique(e) en: États-Unis **DE** Keine gefährliche Substanz oder Mischung. Zusätzliche Angaben Sicherheitsdatenblatt auf Anfrage erhältlich. Wenn Frost auftritt, sollte Produktleistung nicht vermindert werden. Vollständig auftauen und vor Gebrauch gründlich durchmischen.; Lagertemperatur 5 - 32 °C - WGK 1 - Hergestellt in: United States **ES** No es una sustancia o mezcla peligrosa. Información suplementaria Puede solicitarse la ficha de datos de seguridad. Si se produce la congelación, el rendimiento del producto no debe disminuir. Descongelar totalmente y mezclar bien antes de usar.; Temperatura de almacenamiento 5 - 32 °C - Hecho en: EE.UU. **PT** Não é uma substância ou uma mistura perigosa. Informação suplementar Ficha de segurança fornecida a pedido. Se houver congelamento, o desempenho do produto não deve diminuir. Descongele completamente e misture bem antes de usar.; Temperatura de estocagem 5 - 32 °C - Feito em: EUA **IT** Sostanza o miscela non pericolosa. Informazioni supplementari Scheda dati di sicurezza disponibile su richiesta. Qualora il prodotto si congeli, le sue prestazioni non dovrebbero ridursi. Scongela completamente e mescolare con cura prima dell'uso.; Temperatura di stoccaggio 5 - 32 °C - Prodotto in: Stati Uniti **NL** Geen gevaarlijke stof of mengsel. Aanvullende informatie Veiligheidsinformatieblad op verzoek verkrijgbaar. Als er bevriezing optreedt, moet de productprestatie niet worden vermindert. Volledig ontdooien en grondig mengen voordat u het gebruikt.; Opslagtemperatuur 5 - 32 °C - Gemaakt in: VS **DA** Ikke et farligt stof eller blanding. Supplerende information Sikkerhedsdatablad kan på anmodning rekvireres. Hvis frysnings opstår, bør produktets ydeevne ikke mindskes. Toden fuldstændigt og grundigt blandes inden brug.; Opbevaringstemperatur 5 - 32 °C - Lavet i: USA **PL** Nie sklasyfikowano jako substancja lub mieszanina niebezpieczna. Informacje dodatkowe Karta charakterystyki dostępna na żądanie. Jeżeli wystąpi zamrażanie, wydajność produktu nie powinna być zmniejszona. Całkowicie odwilż i dokładnie wymieszaj przed użyciem.; Temperatura magazynowania 5 - 32 °C - Wyprodukowano w: United States **HU** Nem veszélyes anyag vagy keverék. További információ Kérésre biztonsági adatlap kapható. Az esetlegesen bekövetkező fagyás nem befolyásolja a termék jellemzőit. Teljesen olvassza fel és alaposan keverje el felhasználás el. Tárolási hőmérséklet 5 - 32 °C - Készült: United States **CS** Není nebezpečnou látkou nebo směsí. Doplnkové informace Na vyžádání je k dispozici bezpečnostní list. Jestliže výrobek zmrzne, nemělo by to mít vliv na jeho vlastnosti. Před použitím ho zcela rozmrazte a důkladně promíchejte.; Skladovací teplota 5 - 32 °C - Vyrobeno v: Spojené státy **TR** Tehlikeli olmayan madde veya karışım. Ek Bilgiler Talep halinde güvenlik bilgi formu sağlanabilir. Dondurma meydana gelirse, ürün performansını düşürmemelidir. Kullanmadan önce tamamen çözülürere kadar iyice karıştırın.; Depolama sıcaklığı 5 - 32 °C - Yapım yeri: ABD

Not regulated for transport

GMD: **02755238**  
Batch No.: **0009475449**

NET **200 KG**  
Manufacture Date: 2018.01.02  
Expiration Date: 2021.12.12  
(See back of package)

**DOW SILICONES CORPORATION**  
2200 WEST SALZBURG ROAD  
AUBURN MI 48611-0000  
Emergency Phone Number: 00 32 3575 0330

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